

# Insurance – Tips and Tricks for Success

## CompTIA

May 2023

Book time with Tim Stephinson

[Sherpatech.com.au](https://www.sherpatech.com.au)



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# Who We Are

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Andrew has been in the financial services industry with a focus on technology since 1988, holding roles at organisations like PwC, IBM, as the Practice Leader for Financial Services, and Gartner as Managing Partner - Financial Services. Since 2015 Andrew has been helping Tech & IT companies understand their risks and get the right tailored insurance as the Managing Director of Sherpa Insurance and later SherpaTech, a customer-focused insurance specialist demystifying the why and how to understand and mitigate risk.

Andrew holds a Master of Applied Finance, is a member of the Chartered Accountants Australia New Zealand and is a member of the Australian Institute of Company Directors.



**Tim Stephinson**  
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Tim has a track record of growing and scaling businesses with an emphasis of leveraging and implementing technology. Prior to SherpaTech, Tim worked as Chief Technology Officer and Chief Operations Officer for a multinational entertainment company that delivers unique world-class shows. In addition, Tim drove a family business scaleup leading to trade sale, harnessing the best technology to drive efficiency and reduce risk.

Tim's focus is on the expansion of SherpaTech Insurance, the specialist insurance provider for tech and IT.

With the growing threat of cyber and professional risks, Tim leverages his knowledge of systems, process and procedures to assist our client mitigate risk.

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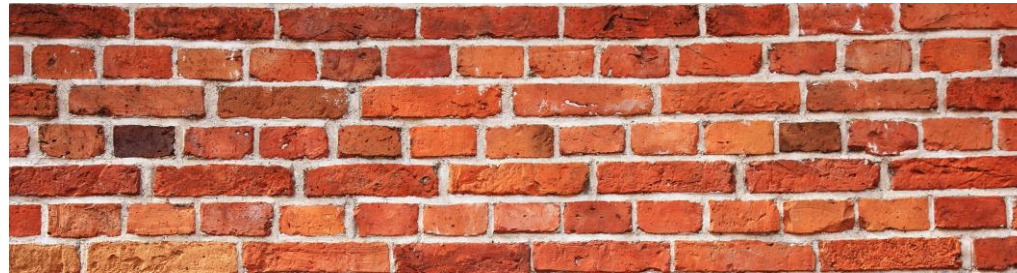


# Risky business?

**Risks**



**First Line of Defence**



**People  
Process  
Technology**

**Second Line of Defence**



**INSURANCE  
or what?**

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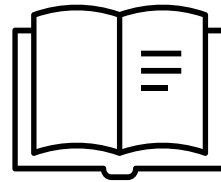
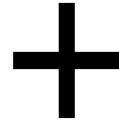
# What makes an insurance contract?



proposal



schedule



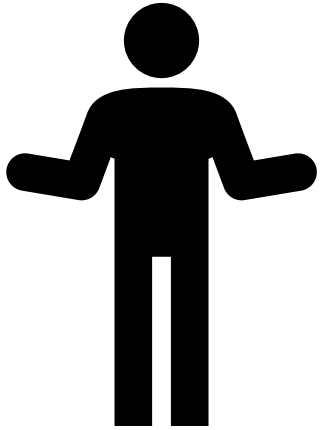
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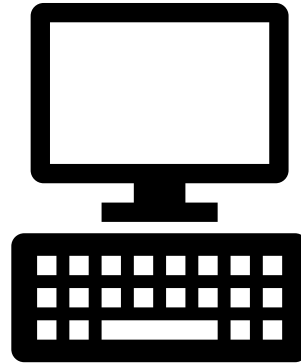
INSURANCE  
CONTRACT

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# Top Claim Areas

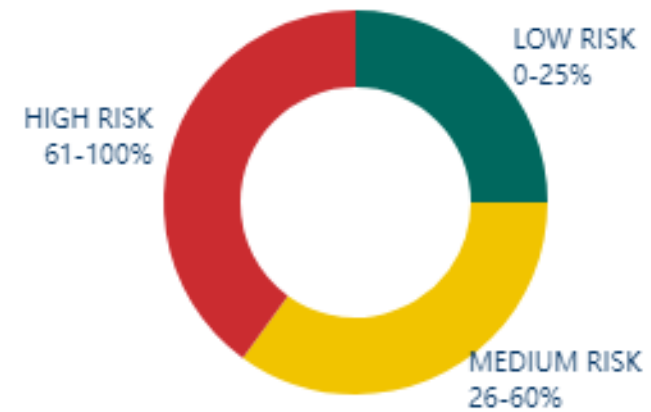


**Professional Indemnity**



**Cyber**

## RISK GRADE CLASSIFICATION



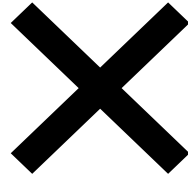
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# Some things to watch out for



trading offshore  
jurisdictions and territories



exclusions



retroactive dates



ransomware  
endorsement



sub-limits



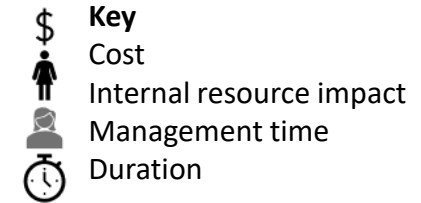
cybercrime and  
social engineering



business activities

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# Why your customers need Cyber Insurance



## Activities Required

After Cyber Incident

Assess Impact

Communications

Response  
Team

Regulator  
Engagement and  
Settlement

**With**  
Insurance Partner



**Without**  
Insurance Partner



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## **Special Offer**

To support the CompTIA community, we are happy to provide our Insurance Health Check at no charge

Simply book at this link

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Download our MFA Checklist

<https://go.sherpatech.com.au/mfa-checklist>

**Thank you**

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