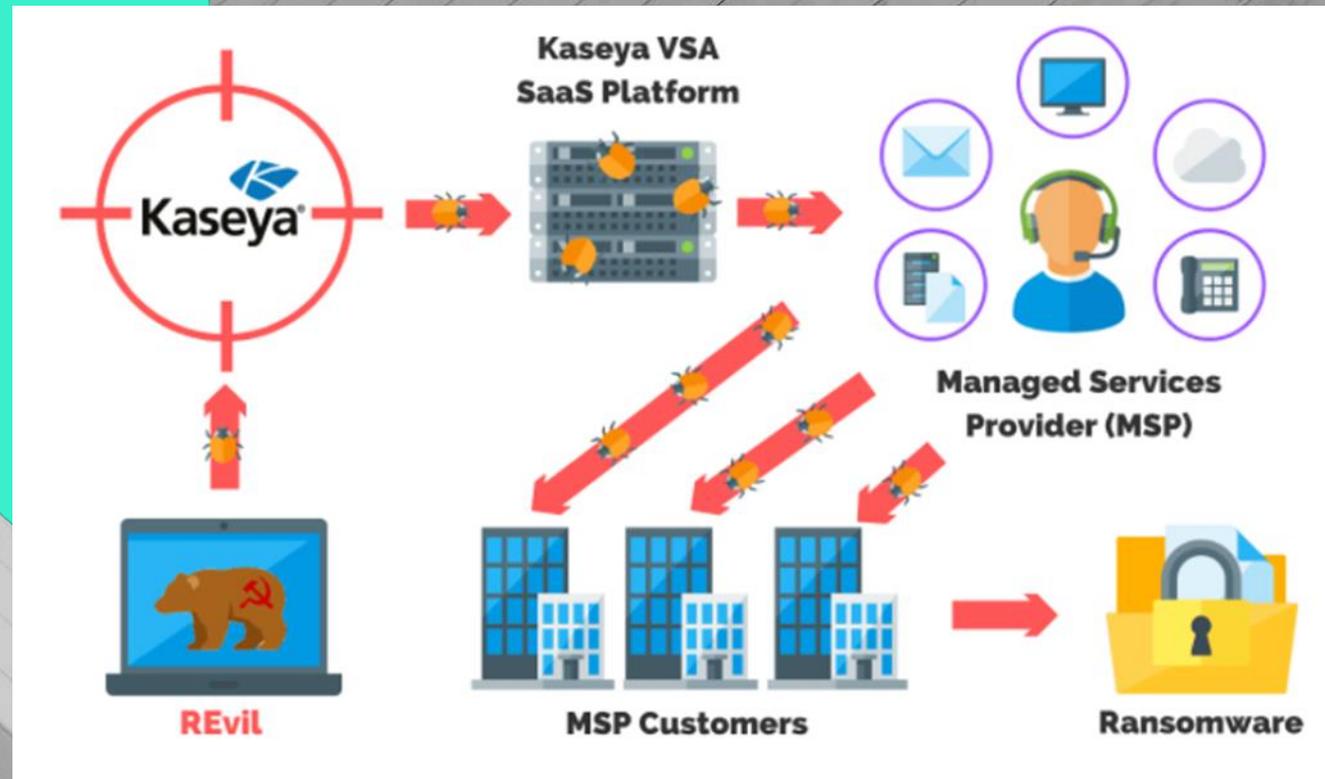


DAVID NORRIS

INSURANCE IMPLICATIONS OF A MASS SCALE RANSOMWARE ATTACK



BACKGROUND

- Any Device with a Kaseya Agent was encrypted. Both Internal and Client infrastructure.
- Activated our Cyber Insurance Policy.
- ACSC notified of the breach
- Clients activated their cyber insurance policies



RESPONSE

- Email to say insurance was not going to cover me
- Insurance firm stopped communicating with me
- Insurance Company scrapped contents of my website
- Email response claimed we lied on policy:
 - “Do you have any Cloud Hosted Physical Servers”
 - Selling M365 seen as “providing” cloud hosted services
- Claim denied
- Currently pursuing legal recourse

